This is NTT Group's CSR website, which serves as a portal for accessing a range of information about NTT Group’s CSR activities concerned with solving social issues, such as FY2017 CSR Reporting and video messages from Group employees around the world.

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Top Message

Efforts towards realizing a more sustainable society are increasing across the globe. In September 2015, the UN General Assembly adopted the Sustainable Development Goals (SDGs) and in December of the same year, the Paris Agreement was adopted by the 21st Session of the Conference of the Parties to the United Nations Framework Convention on Climate Change (COP21).

Information and communications technology (ICT), such as IoT, big data, and AI will evolve even more going forward to solve various issues around the world. At the same time, changes in industrial organization and life in society will also accelerate. In such an environment, I think expectations will continue to grow for NTT Group, which has contributed to solving social issues with ICT.

In May 2016, NTT Group revised part of its CSR Charter and with this as a basic guideline, will contribute to the sustainable development of society. In other words, we are aware of our role as a responsible ICT provider. We will strengthen our solid reputation as a “Value Partner” that continues to be chosen by customers. By further expanding our B2B2X business and collaborations with partners around the world, we will create new businesses and services.

In September 2016, NTT Group announced its endorsement of the UN’s SDGs. By leveraging both our products and services, as well as our partner’s technology and knowledge, we will do everything we can to achieve these goals.

President and Chief Executive Officer,
Representative Member of the Board

Sustainable Development Goals (SDGs): The goals were incorporated into the 2030 Agenda for Sustainable Development adopted by the leaders of over 150 UN member nations at the UN Sustainable Development Summit in September 2015, and came into effect in January 2016. They comprise 17 goals and 169 targets based on the Millennium Development Goals (MDGs). To realize sustainable development, each member country should aim to achieve various goals by 2030, including eradicating poverty and hunger, responding to energy and climate issues, and pursuing a peaceful society.
Solution are achieved through the daily CSR activities of each individual employee.

There are many global issues, such as climate change, that require solutions. And to solve these issues, there is an urgent need for the governments, companies, and organizations of all countries and regions to work together. Companies in particular are expected to provide innovation that will bring about a sustainable society. NTT Group comprises 275,000 employees providing network services across 169 countries and regions, and our actions can significantly change the world for the better. We will pursue an abundant society with the highest level of services leveraging ICT and the actions of each of our individual employees. Based on this thinking, we will fulfill our Corporate Social Responsibility (CSR) guided by our four CSR goals – “Enrich Social Communication,” “Protect the Global Environment,” “Ensure Reliable Communications,” and “Unite the Energies of Team NTT.” Priority activities are determined based on the specifics of the business implementing them, such as contributing to society/environment through ICT, responding to climate change, strengthening information security, or promoting diversity. CSR can only be implemented through action by each individual Group member, regardless of affiliation and type of work. We will always pay attention to the issues facing stakeholders and society, develop our individual capabilities, and apply this growth to solving social issues.

NTT Group CSR Charter

Our Commitment
NTT Group delivers the highest quality ICT solutions as a “Value Partner” for customers and contributes to the creation of a prosperous and sustainable society with vibrant communication.

Our CSR Goals

Ensure Reliable Communications
We address social and ethical concerns as an infrastructure enterprise that supports society while protecting livelihoods by securing online information in a robust communications environment that can withstand natural disasters and cyber-attacks.

Unite the Energies of Team NTT
Team NTT and its partners maintain the highest ethical standards and respect for human rights in business; value diversity and personal growth in the workplace; and contribute to building vibrant local communities.

Enrich Social Communication
Our innovative ICT expertise enhances societal connectivity and convenience while providing a communications environment for addressing local and international challenges to sustainable community development.

Protect the Global Environment
We reduce environmental impact throughout our business, apply ICT to alleviate the environmental load of society, and actively engage in resolving worldwide environmental issues.
Preserving heritage with ICT

**Vatican library digitization project**

Since 2014, NTT Data has been involved in digitally archiving these historical artifacts for posterity. These rare documents are humanity’s treasures, and by creating a digital archive that can be browsed by anyone, we are applying ICT to contribute to a solution that will benefit the children of the future.

Protecting animals with ICT

**Monitoring system to protect South African rhinoceroses from poaching**

It is feared that rhinoceroses, which live mainly in South Africa, will become extinct due to poaching by the year 2025. Dimension Data, which is based in South Africa, is working with Cisco Systems to carry out a poaching prevention system, called Connected Conservation.

This is the first time this advanced ICT infrastructure solution is being used to protect wild animals. By monitoring and tracking the movements of people in the rhino habitat, it is possible to provide safe havens for the rhinos, without putting them under stress. Dimension Data will make this solution help in the protection of other endangered species.
Case study
Peace of mind from ICT

Communications service that ensures reliable connections

Maintaining working phone services is essential for people to live with peace of mind. Maintaining communications is NTT Group’s mission. In Japan, we are building a doubled communication network that is resistant to natural disasters with NTT East and NTT West fiber optic service networks and NTT DOCOMO cellular service. Although it is difficult to maintain the communications environment in Japan, which is mountainous, we are supporting the daily peace of mind of the people.

Outside of Japan, NTT Communications lays undersea cables and building networks between large capacity data centers. We, the NTT Group, will continue to build safe and reliable communications infrastructure.

Ensuring stability and reliability of communications services

Ensure Reliable Communication

Unite the Energies of Team NTT

CSR Priority Activities
- Protect personal information
- Reinforce information security
- Ensure stability and reliability of communications services

Promote diversity
- Promote safety, health and welfare
- Respect human rights
- Create attractive workplaces
- Reinforce value chain management
- Promote a united Group effort on social contribution activities

Promote a united Group effort on social contribution activities
Raising talent for the next generation of ICT

Unearthing and empowering “talent” across the globe

The everis foundation was established based on the philosophy that “talent transforms society.” It develops a variety of activities to act as an engine for unearthing and developing talent in areas where everis conducts business around the world.

The foundation is contributing to society through a broad range of activities, including presenting the everis Awards which unearth original, technology-related projects that are transforming society and support them on the road to success, operating a crowd-funding platform, providing support for skills development in children, and providing teenaged girls with personal networks aimed at closing the gender gap.

everis’ Framework
We give back to society the best we get from it: talent as a driver of progress

With the talent of the everis employees, we offer our knowledge and experience to create spaces for innovation and entrepreneurship

We ensure that talent is recognized by society

We are involved in the best sources of talent: the education system and scientific fields

SOCIETY
TALEN
T
TALENT transformation
Recognition of talent
Talent generation
Recognition of talent

Members of the Púlsar Program for teenaged girls in Spain
2017 Global Award winner Mr. David Petroni and the winner of the special mention, Mr. Santiago Lalinde

Promote diversity
Respect human rights
Reinforce value chain management
Promote a united Group effort on social contribution activities

Promote a united Group effort on social contribution activities