NTT Group practices environmental, social, and governance (ESG) management to address environmental and social issues. We have defined the reduction of our environmental impact, security, and the encouragement of participation by diverse human resources as material issues for NTT Group. Based on these issues, we are working to minimize business risks while capturing business opportunities to drive ongoing improvements in corporate value.

**Material Issues**
- **Reduce the Global Environment**
  - Contribution to reducing society’s CO₂ emissions
  - Reduction of the Group’s CO₂ emissions
  - Improvement of electricity efficiency
  - Promotion of e-mobility
  - Energy efficiency of telecommunications business: Double (by FY2025)*1
  - Reduction in energy consumption of telecommunications business: 10% (by FY2025)*1
  - Ratio of fleet of general company-use vehicles being electric vehicles: 50% (by FY2025)*2
  - Reduction in vehicle costs of 15% (by FY2025)*3
  - Final disposal ratio of waste: Zero emissions (under 1%) (by FY2030)*4
  - Number of incidents of personal information leaks: 0
  - Stable service provision rate: 99.99%
  - Number of major accidents: 0
  - etc.

- **Ensure Reliable Communications**
  - Initiatives for protecting NTT Group’s communications networks and information systems
  - Initiatives for supporting customers in reinforcing information security

- **Unite the Energies of Team NTT**
  - Diversity management
    - Empowerment of women in the workforce, employment of non-Japanese individuals
    - Consideration for members of the LGBT community and other sexual minorities
    - Expansion of employment of persons with disabilities
    - Work style reform initiatives
  - Ratio of female managers: 6.0% (by FY2020)*5
  - Ratio of persons with disabilities: 2.2%
  - Employee satisfaction: Better than in the previous fiscal year
  - etc.

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**Sustainable Development Goals Initiatives**

- **Targets**
  - Underlined items related to SASB Sustainability Accounting Standards*1
  - Expansion of economic value
    - Expansion of upside potential
    - Reduction of downside risks
    - etc.

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**Overview**

- **ESG Management for Corporate Value Improvements**
  - Reduction of Environmental Impact (E)
  - Ensure Reliable Communications (S)
  - Encouragement of Participation by Diverse Human Resources (B)
  - etc.

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*1 The SASB Sustainability Accounting Standards are metrics for quantitative representation of non-financial information put forth by the Sustainability Accounting Standards Board of the United States.
*2 vs. fiscal year ended March 31, 2018
*3 Performance in the fiscal year ended March 31, 2018: 0.1%
*4 Performance in the fiscal year ended March 31, 2018: 1.18%
*5 Performance in the fiscal year ended March 31, 2018: 5.1%